Right to Repair - how do we fix the system?

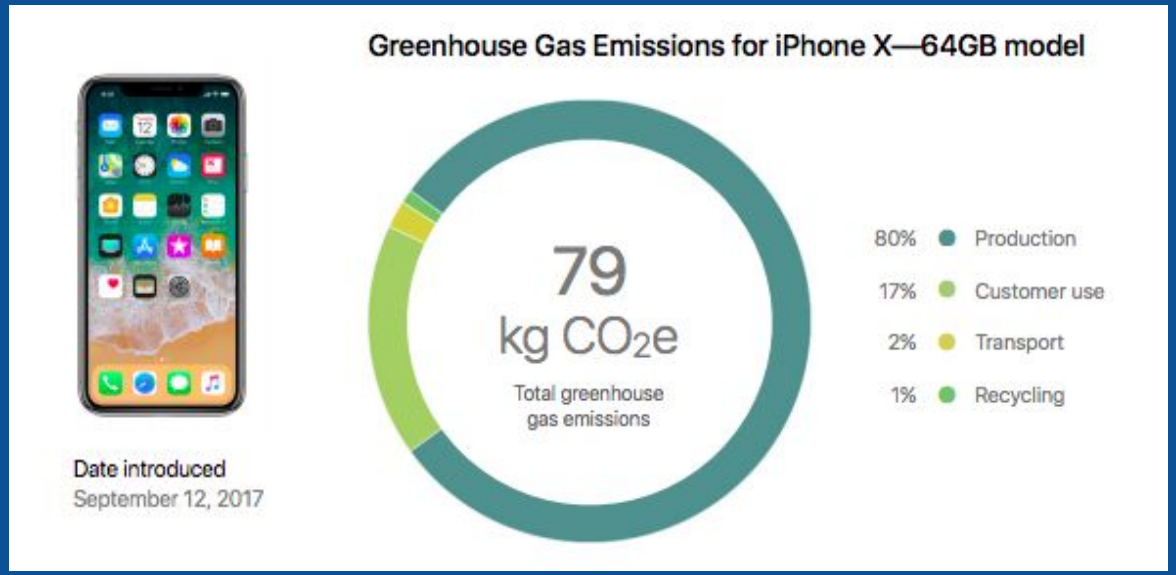
A *universal* right to repair

THE MOST ETHICAL MOBILE

The one you already have

EMBODIED WATER + CO2

In our devices



IN A DISPOSABLE SOCIETY TO REPAIR IS TO REBEL
SAY YES! TO REPAIR
#RightToRepair
NO ECODESIGN WITHOUT REPAIR
Commission europ
Europese Commiss

R2R IN EUROPE What does it mean?

Product should be designed to last and be repaired when needed.

Repair should be accessible, affordable and mainstream: repairing a product shouldn't cost more than buying a new one and everyone should have access to spare parts and repair information for the entire life of a product.

People should have the right to know at the point of purchase if a product is built to be repaired or destined to be disposable.

repair.eu

R2R EUROPE MILESTONES

EU POLICY

- New battery regulation: more user-replaceability & ban on software pairing
- New smartphone regulations: longer software & hardware support for future devices
- End of “voluntary agreements” by manufacturers for printers

ENGAGEMENT

Fixfest 2022

Protests and stunts in Brussels

Media attention and public recognition

R2R IN EUROPE TODAY

CIRCULAR ECONOMY PACKAGES

Batteries

Smartphones

Ecodesign framework

Consumer legislation

RIGHT TO REPAIR CONSUMER PROPOSAL

In March 2023, the Commission published a weak proposal for new rules on the Right to Repair.

We are working hard to get the EU Parliament to add stronger provisions tackling universal access to spare parts, affordability of repair and the ban of anti-repair practices.

READ OUR REACTION TO THE PROPOSAL

RIGHT TO REPAIR

NOT ACCESSIBLE. NOT AFFORDABLE. NOT MAINSTREAM, YET: THE NEW EU RIGHT TO REPAIR PROPOSAL

R2R PROPOSAL What's missing ?

A universal right to repair

- Access to spare parts, repair info and software updates for all product categories during the entire lifetime of products
- Ban on anti-repair practices (such as software pairing)

Affordable repairs

- Via an open repair market for independent providers
- Recognition of compatible spare parts
- Financial incentives for repair

REPAIR WINS IN THE EU BATTERY DIRECTIVE!

RIGHT TO REPAIR

Batteries in new devices will be user-replaceable from 2026 - with some exemptions

THE GOOD; THE BAD & THE UGLY.

Climate ambition

Overall the proposed measures are anticipated to deliver a 33% reduction in the life cycle primary energy consumption energy use from phones and tablets (including production). Given the EU has a climate target to reduce emission by 55% by 2030, the proposals should be more ambitious.

OS updates

Free operating system updates should be available; for functions for only 3 years and for security for 5 years after the device is taken off the market.

Repair authorisation

Parts pairing is permitted and users may need to notify manufacturers to authorise some repairs by professionals. However, parts pairing creates an unecessary barrier to repair, any authorisation of repairs should be the choice of users rather than manufacturers.

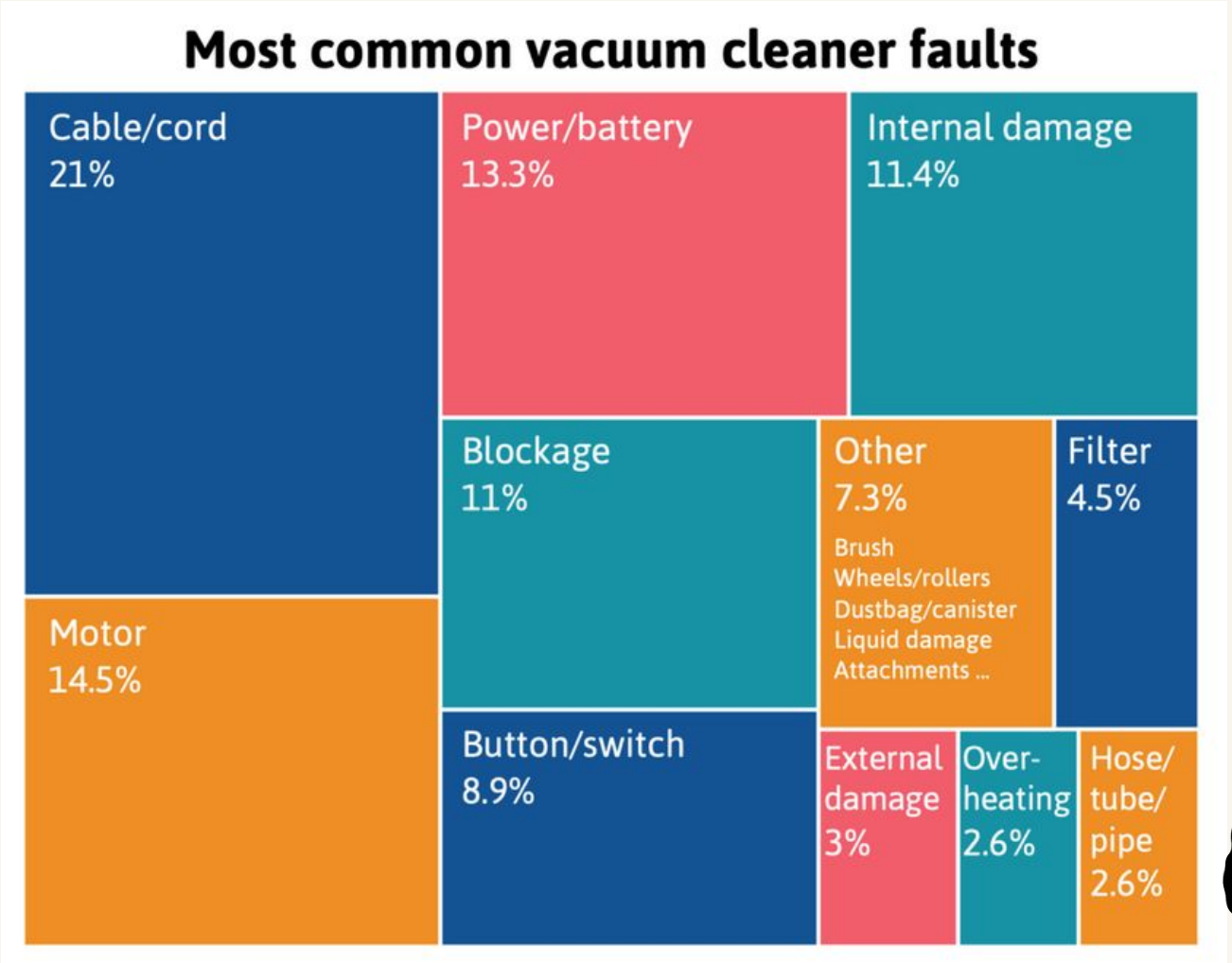
INFORMATION AND FAIRNESS ON SPARE PART PRICE

The **price of spare parts** is a key factor in users' choice of whether to repair or replace a smartphone. It is also one of the most important features of the French repair index.

Omitting price as a criteria for the European repair index makes it unfit for purpose.

The repair index: step forward or missed opportunity?

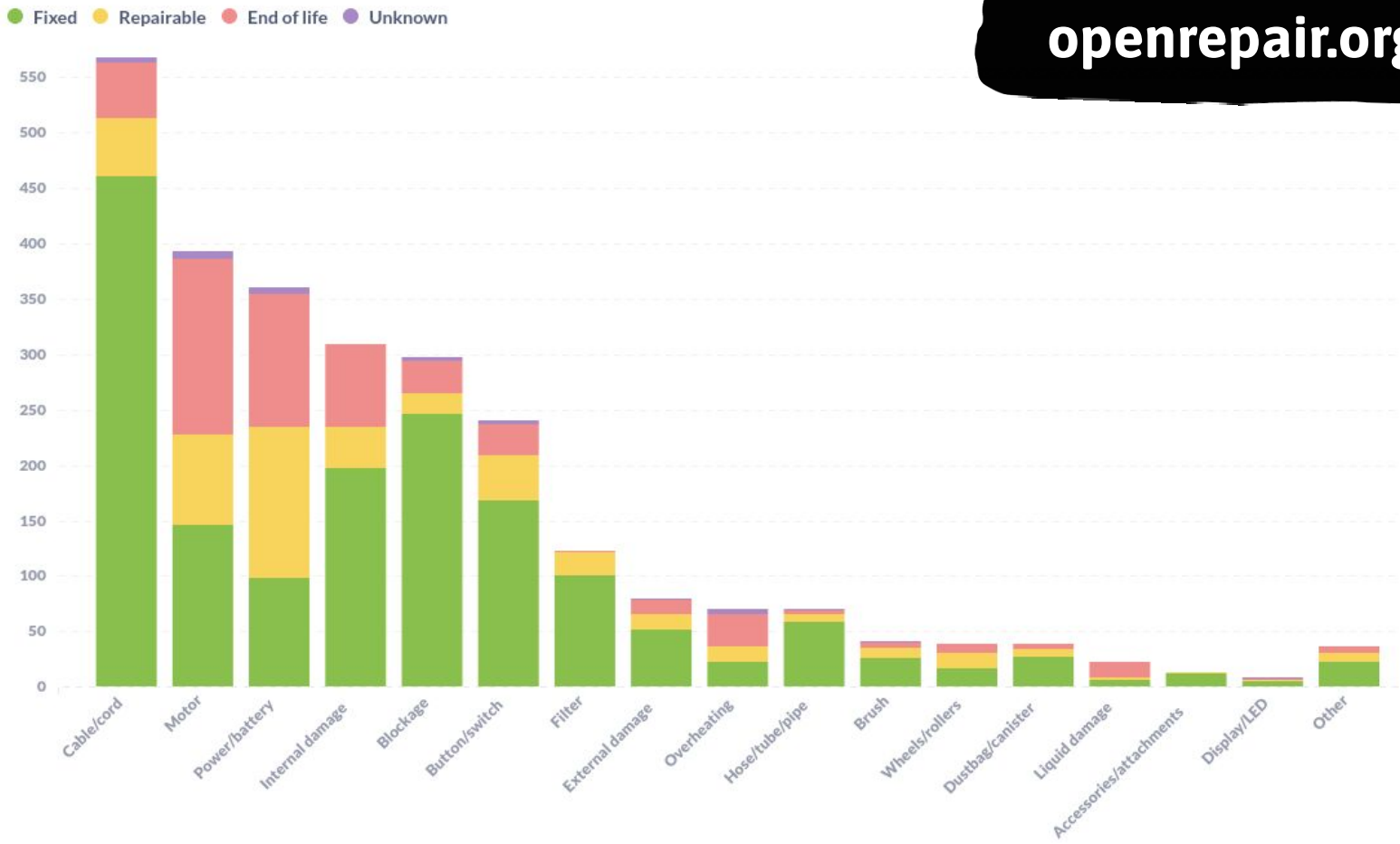
With partners we have collected data on barriers to repair - on almost 100,000 repairs



Data is essential!

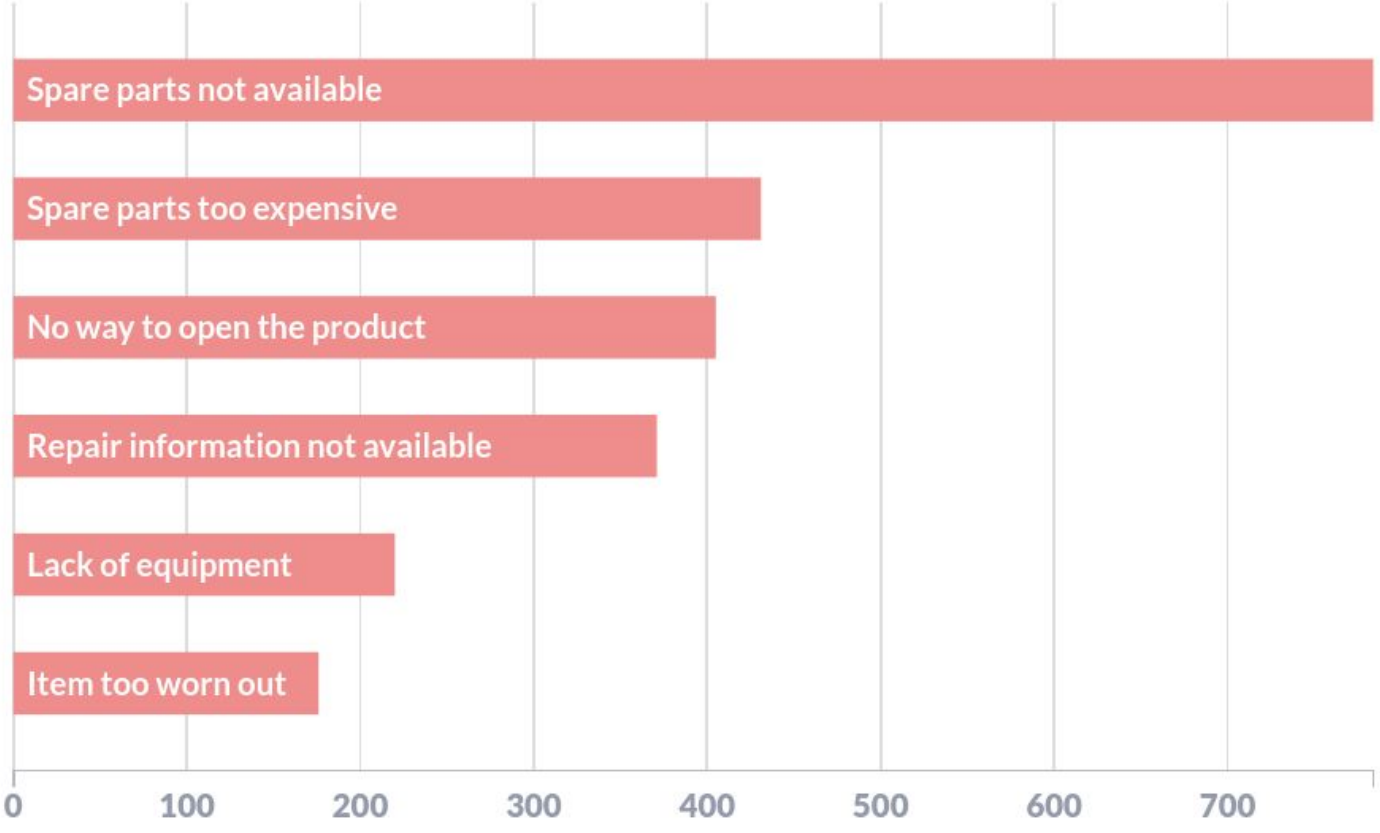
Vacuum fault types and repair status

openrepair.org



People want to extend the life of their products

Repair barriers for unrepairable devices at community events



Key gaps in

right to repair

Affordability of repair
Long-term software support
Software barriers (part pairing)

are largely unaddressed

I FIXED
THIS!

restart

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